

26 May 2021

Investing to improve Bradford's electricity network

Dear Customer

Northern Powergrid, the company responsible for the network that powers everyday life for 8 million customers across the North East, Yorkshire and northern Lincolnshire, is about to embark on a major investment programme to improve the reliability and resilience of the power network serving Bradford, both now and in the future.

Since 2019 we've invested over £30 million to refurbish five of the city's major electricity circuits and we're about to invest a further £2.2 million to refurbish another two circuits in your area over the next twelve months.

The work is being delivered on Northern Powergrid's behalf by our contractor, Excalon, and involves digging along a 2.5km route as we replace 15km of underground cabling dating back to the 1960s with a more modern and sustainable alternative. These new circuits will help meet any future increases in the demand for power as the population grows and more people swap their cars for electric ones over the coming decades.

Who'll be affected?

Trial holes – week commencing 31 May 2021 for up to two weeks

We're currently determining the final route for our investment work in your area and to do this we need to dig holes in the ground at a number of locations. See map.

Multi-way traffic lights will be in operation while this work takes place. We're not planning to turn anyone's power off as part of these works. We'll also make sure we maintain pedestrian access to properties and that any businesses affected can make arrangements to continue to receive their deliveries.



Main programme – end July 2021 (proposed) to end May 2022

We're returning in late July to start our main programme of work. We'll be sending out further information about where we'll be working and when over the coming weeks.

Works of this nature inevitably cause some disruption to road users, residents and businesses. This is why we work in partnership with Bradford Council's highways team to agree the best routes and times for the work to take place.

We're also working closely with Bradford's neighbourhood teams and your local councillors to ensure we regularly share information about what we're doing and when.

Who is Northern Powergrid?

As the electricity distribution network operator for the North East, Yorkshire and northern Lincolnshire, we're responsible for delivering electricity safely and reliably to 3.9 million homes and businesses, powering everyday life for our 8 million customers. Regardless of who you choose to buy your electricity from, we're the people responsible for the network that delivers it to your door.

Want to find out more?

If you'd like to find out more about our work in your area, we can arrange for you to receive a phone call from a member of our project team or we can set up a socially-distanced meeting at your home or business.

Please contact **Mohammed (Manny) Amran, Customer Liaison Officer for our contractor, Excalon** by calling: **07802 186873** or emailing: mohammed.amran@excalon.com.

To receive this letter in another language call **0800 839 8204** or visit northernpowergrid.com/bradford.

Need extra support?

We don't expect your power to be disrupted during these important investment works, however, if you, or someone you know could do with a little extra support during a power cut due to your medical or personal circumstances, please let us know. By joining our FREE Priority Services Membership, you can access a range of additional services. To find out more call 0800 169 2996 or visit northernpowergrid.com/care

Other ways to contact us

Email bradford@northernpowergrid.com.

We can be contacted 24/7 on social media, via Facebook or Twitter: [@northpowergrid](https://www.facebook.com/northpowergrid)

For general enquiries, you can call our General Enquiries Team on **0800 011 3332** or email them at: general.enquiries@northernpowergrid.com

You can also contact us online at northernpowergrid.com/contact or write to us at:

FREEPOST RSXE-RCZX-XKBL, Northern Powergrid General Enquiries, Manor House, Station Road, Penshaw, DH4 7LA

In an emergency

To report a power cut, or if you're concerned about the safety of our equipment, call **105** free.

Yours faithfully

Sharon Incerti

Project Manager



Northern Powergrid

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If you would like an audio copy of this letter, a copy in large type, Braille or another language, please call 0800 169 7602