



**Your
Connections
Contacts**

Powering Connections

We've produced a helpful guide that signposts the support and resources we make available to anyone seeking a connection to our network.

At Northern Powergrid, connecting people and businesses to the electricity network is one of the most important jobs that we and we're committed to providing our customers and stakeholders with a great connections service.

This guide provides details of key Northern Powergrid contacts at each stage of the connections journey. It includes contact details for our dedicated Competition in Connections team who work with Independent Connections Providers and Independent Distribution Network Operators (IDNOs) and our regional Customer Service Managers.

It signposts available support and how to access it and useful tools and resources to help you make more informed choices about how and where to connect.



Call us: **0800 011 3433**

Mon-Fri: 8am to 8pm Sat: 9am to 5pm

Visit the website: [northernpowergrid.com/get-connected](https://www.northernpowergrid.com/get-connected)

Contact us: getconnected@northernpowergrid.com

Find what you're looking for

- Design Team Contacts
- Commercial Team Contacts
- Delivery Team Contacts
- Competition in Connections
- Support and Advice – To guide you through the connections process
- Resources – To help you make more informed choices about how and where to connect



Design Team



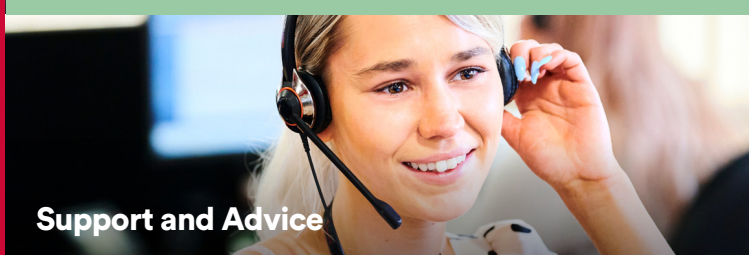
Commercial Team



Delivery Team



Competition in Connections



Support and Advice



Resources



Design Team

For High Voltage (HV) and Low Voltage (LV) connections of up to 10MW, contact our Design Team.

Craig Burt

Manager – Design, Performance and Planning

☎ 07801 317 143

✉ craig.burt@northernpowergrid.com

Responsible for: York, Scarborough, Whitby, Harrogate, Hull, Ripon, Hawes and Northallerton.

David Pope

Manager – Design, Performance and Planning

☎ 07545 434 498

✉ david.pope@northernpowergrid.com

Responsible for: Leeds, Bradford, Huddersfield, Halifax, Skipton and Keighley.

Dave Murray

Manager – Design, Performance and Planning

☎ 07714 226 550

✉ dave.murray@northernpowergrid.com

Responsible for: Durham, Bishop Auckland, Newton Aycliffe, Wear Valley, Teesside and Redcar, Sunderland, North/South Tyne, Wooler, Belford and Otterburn.

Richard Proctor

Manager – Design, Performance and Planning

☎ 07921 112 352

✉ richard.proctor@northernpowergrid.com

Responsible for: Wakefield, Castleford, Sheffield, Doncaster, Barnsley, Selby, Scunthorpe and North Lincolnshire.

Team structure and escalation route

MANAGER
System Design, Performance and Planning

MANAGERS
Design, Performance and Planning

ENGINEERS
Design, Performance and Planning



Commercial Team

For Extra High Voltage (EHV) connections of 10MW or above, contact our Commercial Engineers.

Martin Bell

Engineer – Connections Business Development, Commercial

☎ 07894 399 001

✉ martin.bell@northernpowergrid.com

Responsible for: Consett, Durham, Seaham, Darlington, Hartlepool, Stockton (North Tees) and Billingham.

Howard Kirke

Engineer – Connections Business Development, Commercial

☎ 07860 911 696

✉ howard.kirke@northernpowergrid.com

Responsible for: Hull, Drifffield, Beverley, Selby, Goole, Sheffield, Barnsley, Wakefield, Castleford, Doncaster, Grimsby, Scunthorpe and Gainsborough.

Andrew Conner

Engineer – Connections Business Development, Commercial

☎ 07834 575 608

✉ andrew.conner@northernpowergrid.com

Responsible for: Newcastle, Hexham, Alnwick, Gateshead, Sunderland and Washington.

Ian Machin

Engineer – Connections Business Development, Commercial

☎ 07778 223 110

✉ ian.machin@northernpowergrid.com

Responsible for: Leeds, Bradford, Skipton, Halifax and Huddersfield.

Elliot Dixon

Engineer – Connections Business Development, Commercial

☎ 07889 764 781

✉ elliot.dixon@northernpowergrid.com

Responsible for: York, Harrogate, Scarborough, Malton and Middlesbrough (South Tees).

Team structure and escalation route

COMMERCIAL DIRECTOR

MANAGER
Business Development, Commercial

ENGINEERS
Business Development, Commercial



Delivery Team

Following acceptance of a connection offer or to discuss any onsite issues contact our Field Operations Engineers.

Dean Akers

Programme Manager

☎ 07778 792 363

✉ dean.akers@northernpowergrid.com

Responsible for: South Yorkshire and North Lincolnshire.

Andrew Hunter

Programme Manager

☎ 07734 909 477

✉ andrew.hunter@northernpowergrid.com

Responsible for: Tyne & Wear, Northumberland and County Durham.

Ian Cannon

Programme Manager

☎ 07734 909 374

✉ ian.cannon@northernpowergrid.com

Responsible for: North Yorkshire.

Andy Loveday

Programme Manager

☎ 07747 757 605

✉ andy.loveday@northernpowergrid.com

Responsible for: West Yorkshire.

Steve Crawford

Programme Manager

☎ 07841 605 029

✉ steve.crawford@northernpowergrid.com

Responsible for: Teesside.

Gary Owen

Programme Manager

☎ 07894 399 007

✉ gary.owen@northernpowergrid.com

Responsible for: Humber Estuary.



Competition in Connections

Independent Connections Providers (ICPs) and Independent Distribution Network Operators (IDNOs) in our region can contact our dedicated Competition in Connections team.

Clare Roberts

Manager – Connections Input Services, Performance and Planning

☎ 07809 584 474

✉ clare.roberts@northernpowergrid.com

Responsible for: Northeast and Yorkshire licence areas.

Leo McNeice

Engineer – Connections Input Services, Performance and Planning

☎ 07885 711 434

✉ leo.mcneice@northernpowergrid.com

Responsible for: Northeast and Yorkshire licence areas.

Jeff Graham

Engineer – Connections Input Services, Performance and Planning

☎ 07894 096 820

✉ jeff.graham@northernpowergrid.com

Responsible for: Northeast and Yorkshire licence areas.

Useful Links



Website

✉ [northernpowergrid.com/competition-in-connections](https://www.northernpowergrid.com/competition-in-connections)



Email us

✉ cinc.connections@northernpowergrid.com



Alternative Providers Register

✉ [northernpowergrid.com/alternative-providers](https://www.northernpowergrid.com/alternative-providers)



Escalation process

✉ [northernpowergrid.com/asset/2/document/4276.pdf](https://www.northernpowergrid.com/asset/2/document/4276.pdf)



Support and Advice

Whether you want to explore your options or discuss an existing connection, no matter how complex your connections query, we'll make sure we have the right team in place to support you.



Connections Enquiries

For guide prices, timescales and help completing your application, call our dedicated connections contact centre team on:

0800 011 3433

Mon-Fri: 8am to 8pm Sat: 9am to 5pm



Connections Surgeries

If you're thinking about a new connection and want to explore your options before making an application, you can book an appointment with one of our engineers to discuss a maximum of up to five projects. During these surgery appointments you'll be able to benefit from our engineers' local knowledge of the network and get help to identify the most viable and cost-effective solutions.

We hold monthly connections surgeries for connections customers and ICPs/IDNOs. The appointments are allocated on a first come, first served basis and are currently being delivered digitally or over the telephone.

To request an appointment, visit:

[northernpowergrid.com/customer-events-and-surgeries](https://www.northernpowergrid.com/customer-events-and-surgeries)



Ask the Expert

You can submit your questions on any aspect of our connections service using our 'Ask the Expert' online service and one of our team will be in touch with the information you need.

[northernpowergrid.com/ask-an-expert](https://www.northernpowergrid.com/ask-an-expert)



Good to Know

Before you get in touch... have you tried browsing the Connections section of our help and advice directory?

[northernpowergrid.com/app/answers/list/st/5/kw/get%20connected/page/1](https://www.northernpowergrid.com/app/answers/list/st/5/kw/get%20connected/page/1)



Resources

Get Connected

Whether you need to apply for a new connection, make changes to an existing one or just want to find out more about the services we provide, visit our Get Connected webpage. There's a range of useful tools and information including a guide prices section with typical costs and timescales to help you plan and budget for your next project.

🔗 northernpowergrid.com/get-connected

AutoDesign

Our innovative AutoDesign tool is helping our customers to identify the most viable and cost-effective locations to connect to our LV network. You can create your own, free of charge budget estimates and get an estimated cost for your next connections project in just minutes.

🔗 northernpowergrid.com/auto-design

Network Availability Heat Maps

Our network availability heat maps can help you make more informed decisions about where to connect to our Extra High Voltage (EHV) and High Voltage (HV) network.

Our heat maps are accompanied by downloadable datasheets that provide a wealth of additional information for anyone looking to perform their own upfront assessments.

For help navigating our heat maps and understanding the information that's available contact:

🔗 npg.system.planning@northernpowergrid.com

Useful Links

Apply Online

🔗 northernpowergrid.com/connection-service

Connections Guide Prices

🔗 northernpowergrid.com/guide-prices-and-timescales

Generation Availability Heat Map

🔗 northernpowergrid.com/generation-availability-map

Demand Availability Heat Map

🔗 northernpowergrid.com/demand-availability-map

Long-Term Development Statement (LTDS)

Information that can be used to assess the feasibility of connections to our network

🔗 northernpowergrid.com/long-term-development-statement

Distribution Future Energy Scenarios

We've developed an interactive tool that models different future energy scenarios, including LCT uptake, to understand the impact on our network and our region.

🔗 odileeds.github.io/northern-powergrid

Regional Contacts

We have six operating regions, each with its own dedicated leadership team. Structuring our business in this way enables us to address the local needs of our customers and respond to the unique characteristics of the communities we serve.

Northumberland, County Durham
and Tyne and Wear

Chris Mitchell

Customer Service Manager

☎ 07730 141 144

✉ chris.mitchell@northernpowergrid.com

Teesside

Steve Crawford

Programme Manager

☎ 07841 605 029

✉ steve.crawford@northernpowergrid.com

North Yorkshire

Amanda White

Customer Service Manager

☎ 07714 076 484

✉ amanda.white@northernpowergrid.com

West Yorkshire

Michelle Jeffery

Customer Service Manager

☎ 07734 959 541

✉ michelle.jeffery@northernpowergrid.com

Humber

Cathryn Harper

Customer Service Manager

☎ 07715 961 023

✉ cathryn.harper@northernpowergrid.com

South Yorkshire and Northern Lincolnshire

Andrew Preece

Customer Service Manager

☎ 07731 026 692

✉ andrew.preece@northernpowergrid.com



Northumberland, County Durham
and Tyne and Wear



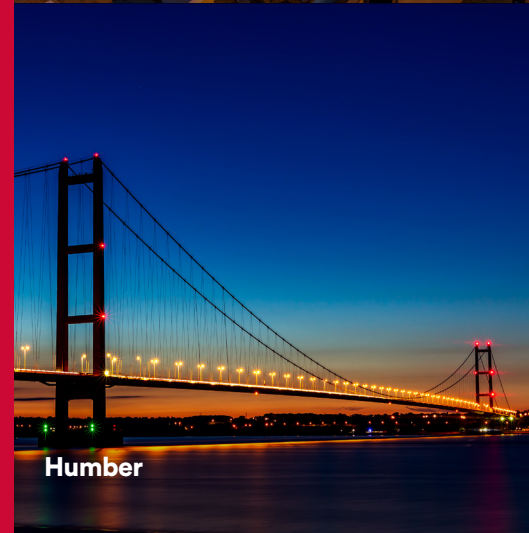
Teesside



North Yorkshire



West Yorkshire



Humber



South Yorkshire and
Northern Lincolnshire

 0800 011 3433

 getconnected@northernpowergrid.com

 www.northernpowergrid/get-connected